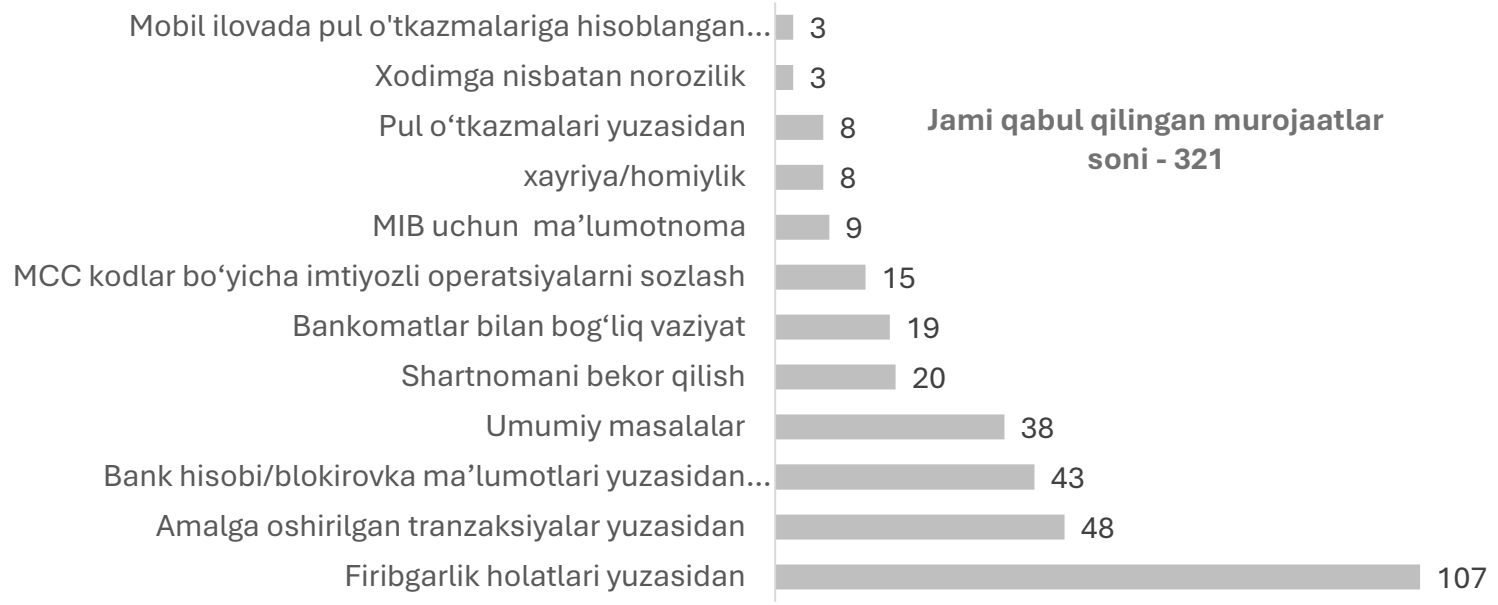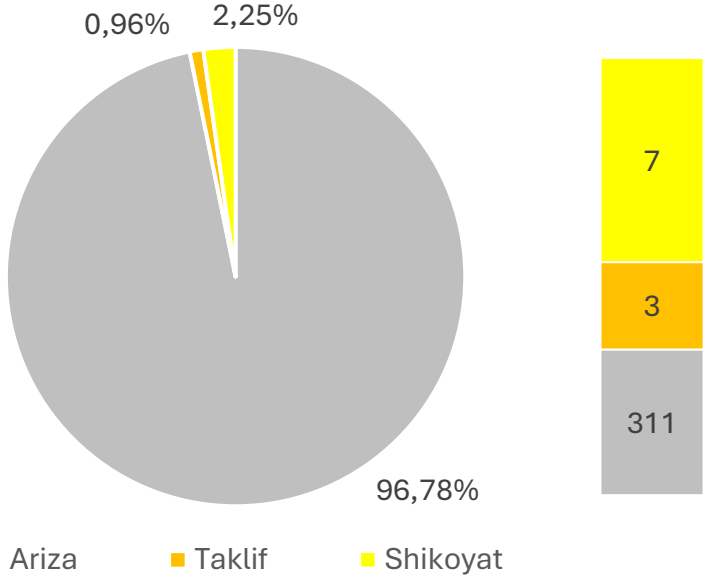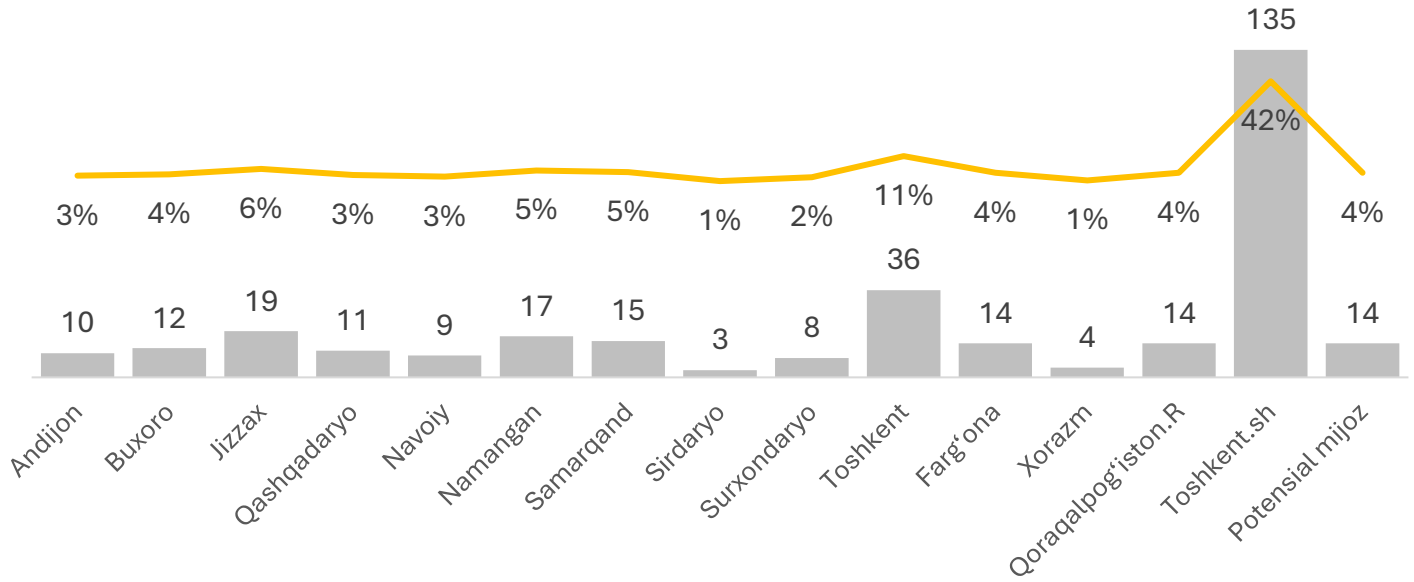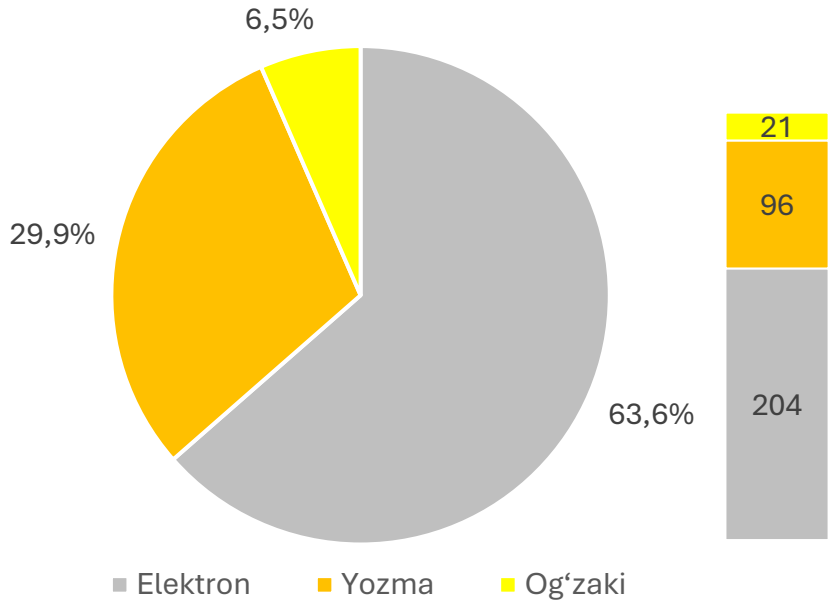2024-yil yakuni bo‘yicha murojaatlar tahlili natijalari